

Customs

Import & Export guide



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B2B2C Model:

Client boxes will be sent directly from our warehouse in Spain to the final client. Customs clearance will be done for the whole shipment being the IOR the local franchise. Orders delivery could be done directly to the final client, to our stores or to a drop point.

- B TO B: Courier Mode
- Invoice
- Packing List (with HS Code for contents) Applied only for Freight Mode.
- Certificate of Origin. Applied only for Freight Mode.
- Invoice and Packing list attested by Chamber of Commerce. Applied only for Freight Mode.
- If shipment value exceed more than \$ 270, we need consignee passport or emirates id to process bill of entry and the charges will be paid by consignee at the time of delivery.
- All commercial shipments are subject to approval of Dubai Customs.
- If the customer is called by Dubai customs he need to show up with company (CR) Commercial Registration to prove commercial activities.

B2C model: client boxes will be sent directly from our warehouse in Spain to the final client. Customs clearance will be done per client order, being the IOR each customer. Please, bear in mind our corporate invoicing flow explained above.

- B to C:
- Invoice and Packing List
- Complete details of shipper and consignee
- If shipment value exceed more than \$ 270, we need consignee passport or emirates id to process bill of entry and the charges will be paid by consignee at the time of delivery.
- All personal shipments are subject to approval of Dubai Customs.
- All shipment can be cleared in bulk with manifest stating BTB and BTC customers details with value threshold not exceeding \$270 each waybill.
 - **Packing station:** client orders will be sent in big bulks, cleared as a single shipment being the IOR the local franchise. Afterwards, the bulk will be split in a packing station, in which is going to be done the packaging of each order in small client boxes for customers' delivery.
- Bulk Packing can be split in for local and transit destination for re-route.

Restrictions: Detail of any legal restriction that may difficult each model viability.

Banned Items:

- All kinds of Narcotic drugs (Hashish, Cocaine, Heroin, Poppy Seeds, Hallucination Pills, etc.).
- Goods intended to be imported from boycotted countries.
- Goods from Israeli origin or bearing Israeli trademarks or logos
- Crude Ivory and Rhinoceros horn.
- Gambling tools and machineries.
- Three layers fishing nets.
- Original engravings, prints, lithographs, sculpture and statues in any material.
- Used, reconditioned and inlaid tires.
- Radiation polluted substances.
- Printed publications, oil paintings, photographs, pictures, cards, books, magazines stony sculptures and mannequins which contradict Islamic teachings, decencies, or deliberately implying immorality or turmoil.
- Any other goods, the importation of which is prohibited under the authority of U.A.E. customs laws or any other laws in the country.
- Forged and duplicate currency.
- Cooked and home-made foods.

LV&HV VAT:

Imported shipment will be divided into sections. (For personal Use)

- High value (More than 1000 ADE). Will be subjected to VAT and Customs duty. As per customs regulations.
- Low Value (Less than 1000 ADE). No customs duty And 0 rated VAT.

Export:

- **EXPORT - Invoice packing list (required in UAE)**
- **Re-export - Invoice packing list (required in UAE)**

Export of Courier shipments from Local to ROW:

- Simplified Declaration and existing rules of “Courier Export” declaration will be continued without any changes if Export CIF value does not exceed AED 1000.
- Regular Export declaration types from Local market will be applicable with ‘ZERO’ registration charge if Export CIF Value does not exceed AED 3000.
- Regular Export declaration types from Local market will be applicable with registration charge as ‘AED 10’ if Export CIF Value exceeds AED 3000 up to 15000.
- Regular Export declaration types from Local market will be applicable with normal existing registration charge if Export CIF Value exceeds AED 15000.

All above changes of registration charge will be applicable only if Cargo Channel is “Courier Air”.

Export of Courier shipments from Free zone / Customs Warehouse to ROW:

- Regular Export declaration types from Free zone or Customs Warehouse will be applicable with ‘ZERO’ registration charge if Export CIF Value does not exceed AED 3000.
- Regular Export declaration types from Free zone or Customs Warehouse will be applicable with registration charge as ‘AED 10’ if Export CIF Value exceeds AED 3000 up to 15000.
- Regular Export declaration types from Free zone or Customs Warehouse will be applicable with normal existing registration charge if Export CIF Value exceeds AED 15000.
- Courier shipments from Free zone or Customs Warehouse will also be allowed to GCC Destination.
- Duty Deposit will not be charged on Export declarations from Free zone or Customs Warehouse, if the Export value does not exceed AED 15000.

All above rule changes will be applicable only if Cargo Channel is “Courier Air.”

Transit of Courier shipments from ROW to ROW:

- Simplified Declaration and existing rules of “Courier Transit” declaration will be continued without any changes if Export CIF value ranges from 0 to 1000 AED.
- Regular ‘Transit ROW to ROW’ declaration type will be applicable with ‘ZERO’ charges in the same current manner without any changes.